

FRANCOFOLIES

esch / alZette // 12 > 14 JUIN 2026

ACCESSIBILITY GUIDE

Intended for people with reduced mobility,
disabled people, as well as their companions and
caregivers.



WELCOME TO FRANCOFOLIES ESCH/ALZETTE

Gaalgebierg Park is the highest point in d'Esch/Alzette. Therefore, be prepared to walk on steep slopes. However, we work throughout the weekend to make this area accessible. Since last year, we have been implementing new measures to welcome you in the best possible conditions.



In this guide, you will find all the practical information regarding your comfort. This guide is dedicated to questions concerning the festival's accessibility for people with reduced mobility and disabilities, as well as their companions and caregivers.

A dedicated team will be there to assist you at key moments during your festival experience. In this practical guide, you will find the information you need to plan your visit and enjoy the festival with peace of mind.

Please feel free to send us your feedback after the festival so that we can improve our services. You can send it to the following email address :

contact@francofolies.lu

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Transports

PUBLIC TRANSPORTATION

All trains and buses in Luxembourg are free.

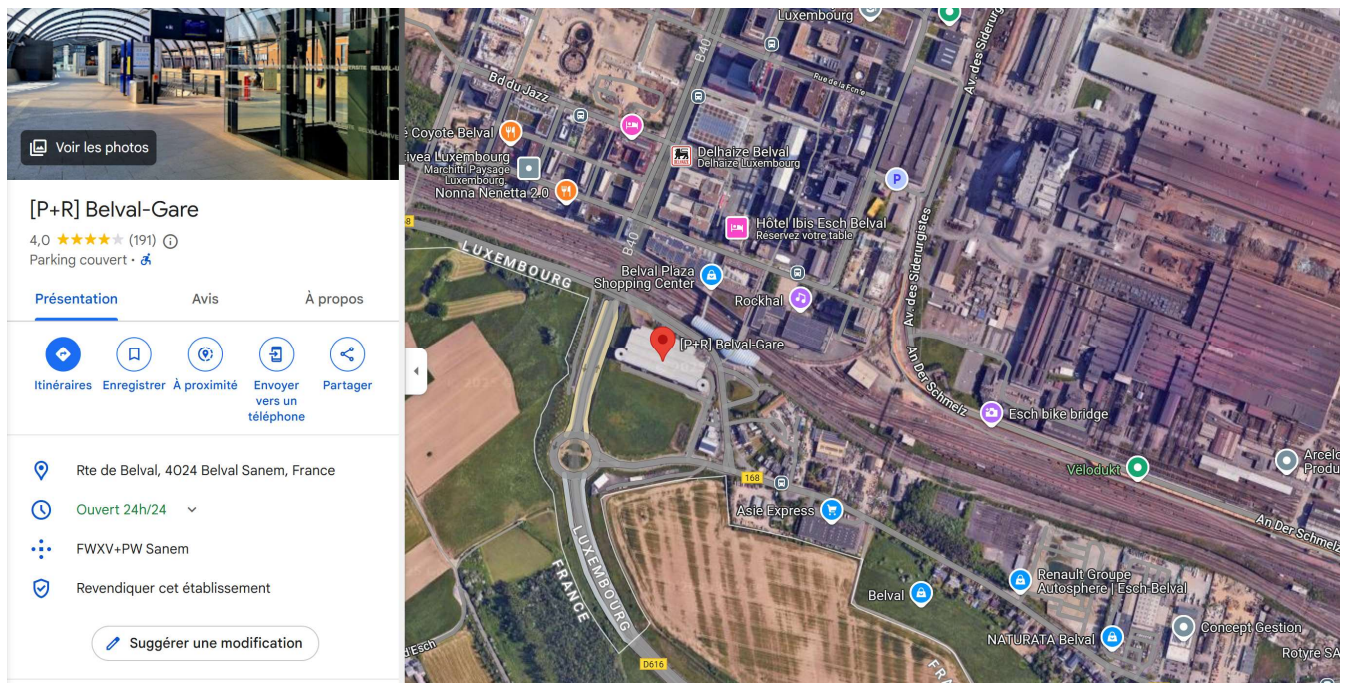
For trains, Luxembourg Railways (CFL) offers assistance nationally and internationally. Those concerned must therefore announce their intention to travel by train at least one hour in advance.

Access ramps are available on every train. Train schedules are extended at night during the festival. Find all the information on the website or on the app :

<https://www.cfl.lu/fr-fr/timetable> OR <https://www.mobiliteit.lu/fr/>

Depending on your disability, we recommend parking at the Belval P+R car park and then taking the train to Esch-sur-Alzette city center.

Address of the Belval P+R: Route de Belval, 4025 Belval-Sanem



CAR

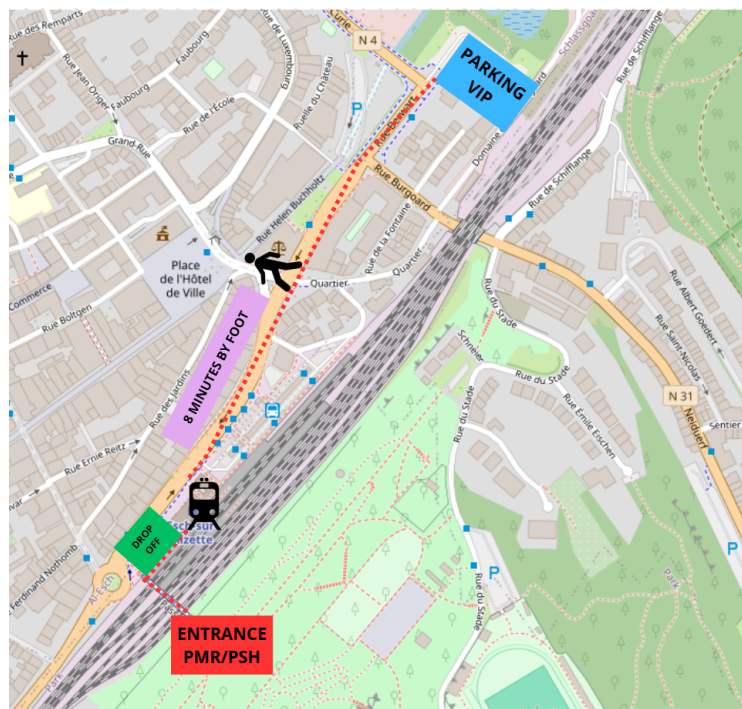
We are setting up a drop-off zone at the accessible entrance to the festival at the bottom of the footbridge at Esch-sur-Alzette train station.

Your companion can drop you off there at the delivery area next to the youth hostel (17 Boulevard John Fitzgerald Kennedy, 4170 Esch-sur-Alzette).

Signage will be in place to indicate the exact parking location.



A parking lot is reserved for you and your companion on rue Berwart in Esch-sur-Alzette. You just need to show your ticket at the entrance of the parking lot, or your invalidity disabled parking permit. Please refer to the map below. The parking lot is a 9-minute walk from the footbridge which serves as the accessible entrance to the festival. Accessible entrance for people with reduced mobility (PMR/PSH).



Entrance PMR/PSH

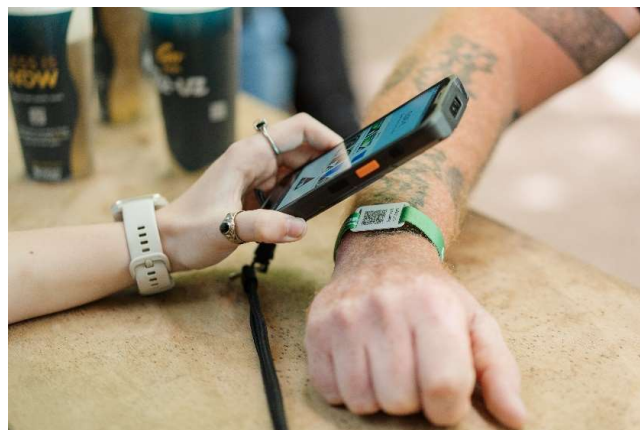
To access the festival, a dedicated entrance located at the entrance to the footbridge of Esch/Alzette train station, on the roundabout side, is reserved for you. This entrance is for your EXCLUSIVE use. In other words, no waiting, an elevator to avoid the steps, and no crowds. If you arrive via the station platform, you will need to exit the station to reach the elevator on the roundabout side.

Your caregivers and companions are welcome at this entrance. Please note: Your companion, who is eligible for free admission, must be with you at all times. Proof of your disability may be requested at the entrance.

Security will also be more relaxed at this entrance, allowing you to bring any items you need (camping chair, medication, cane, containers, etc.).

In exchange for your ticket, you will receive your wristband. This serves as your pass and your payment method. Its blue color allows you to avoid waiting at the bars and food trucks. Don't hesitate to approach our volunteer restaurateurs who will be sure to welcome you.

Your companions will also receive a paper wristband giving them access to the platforms, as well as a cashless card upon request, in addition to your wristband equipped with a cashless payment system, from the volunteers who will welcome you at the entrance, so that anyone can buy you food or drinks.



Once you have passed through security, you will access the top of the walkway where a team of volunteers will be available to assist you if you ask. Between this walkway and the stages, secure electric bikes with volunteers will be at your disposal to take you. Volunteers will also be present to lend a hand if you wish to climb on foot.



Enjoy!

Your best ally will be our Francofolies Esch/Alzette app. There you'll find a map of the park with the different stages, platform locations, accessible food stands, accessible restrooms, and an hourly schedule so you don't miss any of your favorite artists!

Where to watch a concert?

We're setting up elevated platforms to give you the best view of each stage!



This is a space where you can sit without the hassle of being jostled in a crowd. Please note that depending on the occupancy of these platforms, companions and caregivers may be asked to leave the platform, which will be available and reserved primarily for people with disabilities and reduced mobility. Volunteers stationed at the entrances to these platforms will welcome you, assist you, and manage access to these spaces. You can contact them if needed.

Feeling peckish or thirsty?

You have priority access to the restaurants and bars. The wristband you receive at the entrance is blue, allowing our staff to easily identify you and take your orders without much of a wait.



If your situation prevents you from traveling there, our volunteers at the accessible platforms are also available to assist you. You can use your cashless card, or your companion can use it for you. The cashless card can only be topped up at the cashless point; it will not be possible to top it up via the app or online.

Are you deaf and/or hard of hearing?

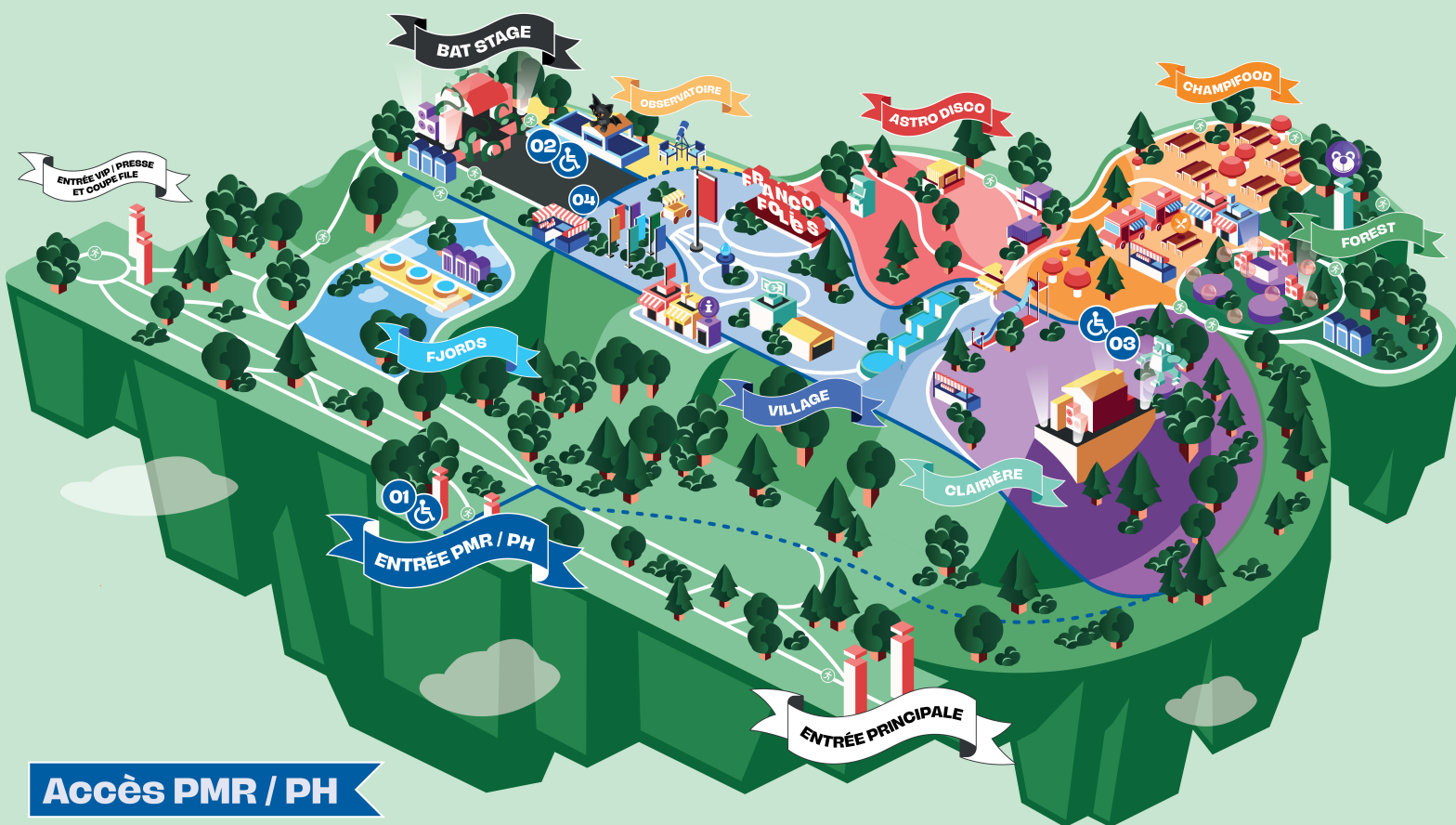
Some volunteers are trained in French Sign Language. You can pick up a vibrating vest (Subpack) at the information point. Tactile jackets that allow deaf or hard-of-hearing spectators to enjoy a concert, with the skin playing the role of transmitting sound vibrations.

Magnetic loops are installed: our stages are equipped with this magnetic field audio transmission system. The magnetic induction loop (MIL) is an electromagnetic audio transmission device that allows hearing aid users and cochlear implant recipients to fully enjoy the sound in concert halls, theaters, festivals, and more.

Need some peace and quiet?

The park also offers lush green spaces! Near the fountain, you will find areas where you can rest. The platforms are also open even when there is no concert on the associated stage.





Accès PMR / PH

- 01 ENTRÉE PMR / PH PAR LA PASSERELLE*
- 02 PLATEFORME PMR / PH + TOILETTES
- 03 PLATEFORME PMR / PH + TOILETTES
- 04 BAR RÉSERVÉ PMR / PH

— CHEMIN ACCESSIBLE PMR / PH

- - - CHEMIN ACCESSIBLE PMR / PH + AIDE PENTE AU BESOIN

*Dépose minute en bas de la passerelle & Parking PMR / PH à 800m du festival

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— RISE A NEW WORLD —
— PARC DU GAALGEBIERG —

VEN. 12 JUIN
MACKLEMORE
FEU! CHATTERTON • MOSIMANN
MIKI • SAM SAUVAGE
CASSIUS CLUB • MARCY

SAM. 13 JUIN
PLK
NISKA • L2B • LA MANO 1.9
FATAL BAZOOKA
NOSI LIVE SERIES • ZINEE • DORI

DIM. 14 JUIN
GIMS
HELENA • CHRISTOPHE MAÉ
ZEBRAMIX • LUIZA • NINON • ADAM EL MOUNA

HORS LES MURS
SAM. 13 JUIN

ESCHER THEATER
TERRENOIRE w/
ORCHESTRE DU CONSERVATOIRE
D'ESCH-SUR-ALZETTE

KULTURFABRIK
DUBFABRIK w/
O.B.F x SR WILSON x JUNIOR ROY
LITTLE LION SOUND - SUMAC DUB
LXB MONKEYS - JAHBOTAI

FRANCOFOLIES.LU

ENTRANCE :

Footbridge of the train station, Esch-sur-Alzette, Luxembourg

CASHLESS :

All payments at the festival are made via the cashless wristband or cashless card that will be given to you at the entrance. To top up your cashless account, please use the Francofolies Esch/Alzette 2025 smartphone app or the website.

www.francofolies.lu

LINE-UP AND COMMUNICATION:

You will find an overview of the entire program on the Francofolies Esch/Alzette app as well as on our website:

www.francofolies.lu

You can also find us on social media :



: https://www.facebook.com/francoseschsuralzette/about/?_rdr



: <https://www.instagram.com/francofolieseschalzette/?hl=fr>



: <https://lu.linkedin.com/company/francofolies-esch-alzette>

Emergency

General: 112 (emergency number for an injured person)

Police : 113

CGDIS (paramedic) : +352 49 77 11

Poison control center : 8002-5500

Hospitals :

- Centre Hospitalier Emile Mayrisch

Emile Mayrisch Street, 4240 Esch-sur-Alzette, Luxembourg

- Hôpital Bel-Air – CHR Metz-Thionville

1-2 Rue du Friscaty, 57100 Thionville, France

- Hôpital Vivalia d'Arlon

137 Rue des Déportés, 6700 Arlon, Belgique

For essential first aid, CGDIS posts will be available on June 12, 13 and 14 at the.

Main contacts

Contact festival

contact@francofolies.lu

WE CAN'T WAIT TO EXPERIENCE THIS WONDERFUL ADVENTURE WITH YOU !

SEE YOU SOON !



This project is made possible thanks to the support of the Grand Duchess Charlotte National Relief Fund.

